



Managing Risk in Emergency Medicine

April 13, 2010

Regency Lodge
909 South 107th Avenue
Omaha, Nebraska

April 20, 2010

Cedar Rapids Marriott
1200 Collins Road NE
Cedar Rapids, Iowa



Protecting and Promoting the Practice of Good Medicine

About the Seminar

Managing Risk in Emergency Medicine has been designed by emergency physicians, attorneys and other risk management and quality management experts. It is presented by an emergency physician with extensive experience reviewing malpractice cases involving emergency medicine, emergency nursing and ambulatory care. Participants will learn specific, concrete techniques of risk avoidance and patient safety.

Who Should Attend

The seminar is designed for emergency physicians, residents, ER nursing staff, risk managers, quality managers and hospital administrators.

Managing Risk In Emergency Medicine

Agenda – April 13 and April 20

7:30 a.m.	Registration & continental breakfast
8:00 a.m.	Image of health care professionals
9:00 a.m.	Patient interactions
10:30 a.m.	Break
10:45 a.m.	Patient interactions (continued)
Noon	Lunch
1:00 p.m.	Medical/legal situation
2:00 p.m.	Documentation requirements
3:00 p.m.	Break
3:15 p.m.	Patient safety considerations
5:00 p.m.	Evaluations & adjourn

Objectives:

Following the presentation, the participant will be able to:

1. Discuss how misunderstanding of an emergency patient presenting complaint(s) by the health care professional may lead to misdiagnosis and patient injuries.
2. Identify techniques used to obtain a complete patient history to prevent patient injury.
3. Explain the importance of using simple terms and plain language in discharge planning and patient/family education.
4. Verbalize strategies to deal with the “difficult patient” in an effective manner.
5. Discuss the importance of complete documentation from both a patient safety and legal standpoint.
6. Recognize high-risk medical conditions in the ED to prevent patient injuries.
7. Relate how ED physicians and nurses must have timely interaction with systems such as lab, EKG and diagnostic imaging to prevent misdiagnosis and patient injury.

This activity has been planned and implemented in accordance with the Essential Areas and Policies for the Accreditation Council of Continuing Medical Education through joint sponsorship of American College of Emergency Physicians and Michigan ACEP and Medical Practice Risk Assessment. The American College of Emergency Physicians is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. The American College of Emergency Physicians designates this educational activity for a maximum of 8 *AMA PRA Category 1 Credits™*. Physicians should only claim credit commensurate with the extent of their participation in the activity. Approved by the American College of Emergency Physicians for a maximum of 8 hour(s) of ACEP Category I credit.

Nurses will be awarded 0.9 CEU Iowa Board of Nursing Provider, #17. Full attendance is required; partial credit will not be given.

Faculty

Gregory L. Henry, MD, FACEP

Dr. Henry is a practicing emergency medicine physician. He is also the founder and CEO of Medical Practice Risk Assessment (MPRA). Dr. Henry directed a hospital emergency department for 21 years and is on staff at several hospital emergency departments, including the University of Michigan Medical Center. He is past president of the American College of Emergency Physicians (ACEP). He has served as chairman of the Long Range Policy Committee and has edited the ACEP's principal textbook on medical/legal issues, *Emergency Medicine Risk Management: A Comprehensive Review*. Dr. Henry has a keen interest in improving patient safety.



Registration Information

No registration fee for MMIC policyholders and staff. Registration fee for others is \$250 per person.

Registration deadline is March 30 for Nebraska and April 13 for Iowa.

Space is limited, so please register early. Registrations will be accepted on first-come basis. Others will be placed on a waiting list. Late registrations may be accepted depending on availability. If your schedule changes after you register, and you are no longer able to attend, please cancel as soon as possible to allow others to be added to the attendee list.

Registration Form

MMIC policy number or policy holder name _____

\$250 check enclosed for each person attending (checks payable to MMIC Group):

Facility Name _____

Address _____ City, State, ZIP _____

Name/Job Title _____
Telephone Number _____ E-mail Address _____
Name/Job Title _____
Telephone Number _____ E-mail Address _____
Name/Job Title _____
Telephone Number _____ E-mail Address _____

Please indicate which site you will be attending and send your registration form along with payment (if required) to:

April 13, Nebraska:

Joleen Doty
MMIC Risk Management
10330 Regency Parkway Dr, Ste. 302
Omaha, NE 68114-3736

Registrations not requiring payment may be completed online at www.MMICGroup.com or faxed to (952) 847-4317. For additional information, call Joleen Doty at (888) 397-3034, ext. 5208.

MMIC has arranged a special sleeping room rate at the Regency Lodge. Special rates are available until March 30. For reservations, call the hotel directly at (800) 617-8310 or (402) 397-8000 and ask for the MMIC room rate. After March 30, check with hotel for availability.

April 20, Iowa:

Lee Bergis
MMIC Risk Management
1415 28th Street, Ste. 125
West Des Moines, IA 50266-1463

Registrations not requiring payment may be completed online at www.MMICGroup.com or faxed to (515) 222-0966. For additional information, call Lee Bergis at (800) 798-9870, ext. 2653.

MMIC has arranged a special sleeping room rate at the Cedar Rapids Marriott. Special rates are available until April 19. For reservations, call the hotel directly at (800) 396-2153 and ask for the MMIC room rate. After April 19, check with hotel for availability.